

**ORDER SHEET**

**WEST BENGAL HOUSING INDUSTRY REGULATORY AUTHORITY**

**Complaint No. COM-000228**

**Purti Gupta.....Complainant**

**AND**

**Riverbank Developers Pvt. Ltd.....Respondent**

Sl. Number and date of order	Order and signature of Officer	Note of action taken on order
5 ----- 25.02.2021	<p>Advocate Snehasish Sen, on behalf of Complainant, is present in the online hearing, filing hazira through email.</p> <p>Advocate Prithwish Roy Chowdhury, representing the Respondent, is also present in the online hearing, filing hazira through email.</p> <p>Complainant has submitted a rejoinder/reply against the Written Response of the Respondent. Let the rejoinder/reply of the Complainant, be taken on record.</p> <p>After hearing both the parties and as per their request the Authority is pleased to direct both the parties, to arrive at a consensus by mutual discussion regarding the refund amount and the refund schedule, according to which, the refund shall be made by the Respondent. The refund schedule must contain the date/time and the amount of refund to be made in each installment.</p>	

The refund schedule should contain the principal amount and the interest amount to be refunded by the Respondent and the refund shall be made by bank transfer to the bank account of the Complainant.

The Complainant shall provide bank account details to the Respondent by email, in which account she shall receive the refund amount. It is also to be settled between the parties, by mutual discussion statement of the loan amount taken from the 'India Bulls' shall be refunded.

If the parties arrive at a mutual settlement regarding the above mentioned matters, then they will file a notarized affidavit mutual settlement before this Authority, by their joint signature or else anyone of them can file the statement of mutual settlement on affidavit and the other party on affidavit shall submit his consensus to the mutual settlement.

Fix 13/5/21 for further hearing and order.

*Sandipan*

*Sandipan*

**(SANDIPAN MUKHERJEE)**

Chairperson

West Bengal Housing Industry Regulatory Authority

*Har Govind Singh*

**(HAR GOVIND SINGH)**

Member

West Bengal Housing Industry

Regulatory Authority